

Bangor University International College Action Plan

Response to QAA Educational Oversight (Exceptional Arrangements) Review, conducted 27th October 2022

Features of good practice	Action to be taken	Target date	Action by	Success indicators	Reported to
1. The systematic use of formal and informal teaching observation which supports thematic learning and teaching developments	Review of formal and informal teaching observation process.	8 th September 2023 Completed	College Director, Academic Director & Programme Leads	Document of review.	All Staff Meeting, Teaching and Learning Committee
	Undergo further observation training.	8 th September 2023 Completed	College Director, Academic Director & Programme Leads	A record of CPD sessions.	All Staff Meeting, Teaching and Learning Committee
	Start to develop a bank of links to resources for observation feedback.	8 th September 2023 Completed	College Director, Academic Director & Programme Leads	The creation of a bank of links to resources.	All Staff Meeting, Teaching and Learning Committee
2. The development of an effective learning culture which supports students' academic integrity.	Continue to empower tutors to make decisions on accidental plagiarism.	Ongoing Completed	Academic Director & Programme Leads	A reduction in the escalation of cases to the Academic Director.	Programme Meeting, Teaching and Learning Committee

	Continue to deliver standalone workshops to students on academic integrity.	Ongoing Completed	Academic Director	A reduction in the number of unfair practice cases across the student journey.	Programme Meeting, Teaching and Learning Committee
	Monitor participation of academic integrity module where completion is compulsory.	16 th June 2023 Completed	Academic Director & Academic Support Officer	An increase in the number of students completing the academic integrity module.	Programme Meeting, Teaching and Learning Committee
	Deliver an in-house development session to staff on assessment design for academic integrity.	16 th June 2023 Completed	Academic Director	A reduction in the number of unfair practice cases across the student journey. Examples of innovative assessment design.	Programme Meeting, Teaching and Learning Committee
	Keep up to date with developments in the field regarding AI and follow the University's guidelines on this.	16 th June 2023 Completed	College Director, Academic Director & Programme Leads	A record of CPD sessions. A record of measures undertaken.	Programme Meeting, Teaching and Learning Committee
3. The highly-effective interactive working partnership between the	Continue to empower staff to deliver CPD sessions.	Ongoing Completed	College Director, Academic	A record of CPD sessions.	All Staff Meeting, Teaching and

College, Bangor University and Oxford International Education Group, and the opportunities for staff development and external peer engagement			Director & Programme Leads		Learning Committee
	Participate in the OIEG Learning, Teaching and Student Experience Conference to all staff.	29 th June 2023 Completed	Director of Learning, Teaching and Academic Affairs	A programme for the OIEG Learning, Teaching and Student Experience Conference.	All Staff Meeting, Teaching and Learning Committee, OIEG Academic Board
	Appoint a lead for promoting fellowship applications amongst staff.	29 th June 2023 Completed	Programme Lead	Appointment of Fellowship Lead.	All Staff Meeting, Teaching and Learning Committee, OIEG Academic Board
	Continue to encourage staff to present at external conferences.	Ongoing Completed	College Director, Academic Director, Programme Leads & Tutors	A record of conferences attended and presented at.	All Staff Meeting, Teaching and Learning Committee
4. The effective adoption and refinement of learning technology platforms which improve and enhance pedagogic practice.	Continue to adopt technology enhanced delivery.	Ongoing Completed	College Director, Academic Director, Programme Leads & Tutors	Appointment of Technology Enhanced Delivery Lead.	Programme Meeting, Teaching and Learning Committee

	Develop electronic reading lists for all modules.	30 th September 2023 Completed	College Director, Academic Director, Programme Leads & Tutors	Inclusion of electronic reading lists across all modules.	Programme Meeting, Teaching and Learning Committee
	Improve communication to specific student groups on Blackboard.	16 th June 2023 Completed	Academic Director & Academic Support Officer	A record of CPD sessions.	Programme Meeting, Teaching and Learning Committee
	Continue to deliver in-house development sessions on learning technologies.	Ongoing Completed	Academic Director, Programme Leads & Tutors	A record of CPD sessions.	All Staff Meeting, Teaching and Learning Committee